



Photo by T.M. Humphrey Photography

# **2018**

## **Williams Area Community Resource Guide**

# Five Protective Factors to Strengthen Your Family

Every family struggles from time to time; those struggles are what allows us to grow closer and stronger as a family. This guide has been created to give everyone in the Williams area access to the services they may need when times get tough.

“Protective Factors are the strengths and resources that families can draw on when life gets difficult. Taking those good characteristics and building on them is a proven way to strengthen the entire family and thus decrease the likelihood of maltreatment. Each of the protective factors is essential, but most important is what they do together to create strength and stability in families.” “Bringing the Protective Factors Framework to Life in Your Work.” [www.ctfalliance.com](http://www.ctfalliance.com), Web. 15 June 2015.

The five protective factors are:

1. **Parental Resilience (PR)** – The ability to learn from difficult life experiences and use them to better yourself and your family in the future.
2. **Social Connections (SC)** – Positive relationships that provide emotional, informational and spiritual support. You are not alone!
3. **Knowledge of Parenting and Child Development (PCD)** – An understanding of your child’s development and parenting strategies that will support your child’s mental, emotional, cognitive, social and physical development.
4. **Concrete Support in Times of Need (TN)** – Access to services that address a family’s needs and help minimize the stress caused by challenges we all face.
5. **Social and Emotional Competence of Children (SE)** – Helping children develop the ability to communicate, recognize and regulate their emotions. Also, the ability to establish and maintain healthy relationships.

As you look through this guide, please reference the above abbreviations. Each entry will use these to indicate which services can assist with the protective factors.

If you are interested in learning more about the protective factors and how they can influence your family, please visit the National Alliance of Children’s Trust & Prevention Funds at <http://www.ctfalliance.org/onlinetraining.htm>.

\*\*\*If you cannot find a resource you are looking for in this guide, please call the Statewide Resource Directory at 877-211-8661 or online at [www.211arizona.org](http://www.211arizona.org).

# ADULT AND FAMILY PROGRAMS

## Coconino County Maternal/Child Health Program

2625 N. King St., Flagstaff, AZ 86004

[www.coconino.az.gov](http://www.coconino.az.gov)

928-679-7222

PR, PCD, TN

Open by Appointment

- Support for teens, women, children and families. Free multi-vitamins for all women of child-bearing age and childbirth classes. Education and resources about issues facing teens, women, children and families.

## Coconino County Reproductive Health Program

2625 N. King St., Flagstaff, AZ 86004

[www.coconino.az.gov](http://www.coconino.az.gov)

928-679-7222

PR, TN

Open by Appointment

- STD screening testing and treatment, HIV testing, counseling and referral. Teen reproductive health clinic services females and males ages 13-19 (services are confidential). Services are provided on a sliding fee scale. However, no one is turned away based on inability to pay. We welcome the opportunity to speak to groups and organizations regarding our services. This program is funded through private and community foundations, client fees, and donations.

## Williams Senior Center

850 W. Grant, Williams, AZ 86046

Delores 928-679-7453

PR, SC, TN

Call for Hours

- Serves low-cost lunch daily. Provides Meals on Wheels services. Van rides to doctor appointments on Wednesdays. Promotes seniors living independently and keeping them involved in the community.

## WUSD Family Resource Center

601 N. 7th St., Williams, AZ 86046

[www.wusd2.org](http://www.wusd2.org)

928-635-4428 ext. 305

PR, SC, PCD, TN, SE

Call for Hours Open

- Family/Community outreach, community resources and referrals, backpacks and school supplies, computer access, community events, parenting workshops, parenting books and information. Clothing, hygiene products, and other assistance when available.

# CHILDREN AND YOUTH PROGRAMS

## 4-H

PO Box 63, Williams, AZ 86046

[www.4-h.org](http://www.4-h.org) or [Crystalg33@hotmail.com](mailto:Crystalg33@hotmail.com)

Crystal Gonzalez 928-853-8548

SC, SE

- Head, Heart, Hands, and Health are the four Hs in 4-H, and they are the four values members work on through fun and engaging programs.

## Arizona Early Intervention Program

2224 E. Cedar Ave. Ste. 1, Flagstaff, AZ 86004

<https://des.az.gov/services/disabilities/early-intervention/information-families-about-azeip>

928-779-1679

PR, PCD, TN, SE

By appointment only

- Supports families who have a child between the ages of birth to three years of age with developmental delays. Services offered include service coordination, evaluation, support, and therapies as needed. Referrals to the program can be made by anyone who has a concern about a child's development.

**Big Brothers Big Sisters of Flagstaff**

102 W. Hunt Ave., Flagstaff, AZ 86001

Stephen

[www.flagstaffbig.org](http://www.flagstaffbig.org)

928-774-0649 x210

**SC, SE**

Hours based on enrollment

- Children are usually referred by their parents, teacher or a counselor. Children and volunteers must commit to the program for a year (community based) and for the school year (school based). The school based program is offered at the Williams school. Volunteers are screened and trained before getting matched with a child. Please call for more information on becoming a volunteer or getting a child enrolled in programs.

**Boy Scouts****SC, SE**[www.grandcanyonbsa.org](http://www.grandcanyonbsa.org)

- Cub Scout Pack 140 (1<sup>st</sup>-5<sup>th</sup> Grade) Billy Martin – Pack Leader 928-220-1037
- Boy Scout Troop 140 (6<sup>th</sup>-12<sup>th</sup> Grade) Tom Hooker – Troop Leader 928-635-2223

**Coconino County Healthy Families**

2625 N. King St., Flagstaff, AZ 86004

<http://www.coconino.az.gov/239/Healthy-Families>

928-679-7222

**PR, SC, PCD, SE**

By Appointment Only

- Facilitate positive parent-child interaction through child development and parenting approaches utilizing Growing Great Kids curriculum. Parents are also provided with access to concrete resources, emotional support, self-advocacy and self-sufficiency through weekly home visits during pregnancy and until the baby turns five years old. No income eligibility requirement. Families must live within the target area which includes any community within 50 miles of Flagstaff. Program services begin when a woman becomes pregnant or with the birth of a baby. Enrollment is open until a baby is three months of age (no fees). Interview/assessment is required prior to enrollment.

**Coconino County Juvenile Court Services**

1001 E. Sawmill Rd., Flagstaff, AZ 86046

928-226-5400

**PR, TN, SE**

By Appointment Only

- Provides juveniles between the ages of 8 and 18, who are offenders of the law and have been referred by law enforcement agencies, constructive consequences and to provide treatment and supervision for probationers by the order of the court.

**Girl Scouts – Arizona Cactus-Pine Council****SC, SE**[www.girlscoutsaz.org](http://www.girlscoutsaz.org)

800-352-6133

- Personal and social growth through scouting.

**MOPS – Mothers of Preschoolers**

PO Box 6785, Williams, AZ 86046

[Katie.glencal@verizon.net](mailto:Katie.glencal@verizon.net)**PR, SC, TN, PCD, SE**

- A support system for mothers allowing them to engage with other mothers; giving them an opportunity for some time for themselves as their pre-school children are cared for.

**Williams Head Start**

310 W. Sherman Ave., Williams, AZ 86046

Michelle Shemwell 928-635-4273

**PR, SC, PCD, SE**

Monday-Friday 7:45-11:30am and 12:30-3:34pm

- Pre-school program is offered to low-income families with children between the ages of 3 and 5 years of age which actively seeks to involve parents in the community. Head start offers nutritional, medical, dental and social services. Children with special needs are welcome. Services are provided to families either in a pre-school center or in family homes.

**Williams Little League**

PO Box 443, Williams, AZ 86046

[williamslittleleague@gmail.com](mailto:williamslittleleague@gmail.com)**SC, PCD, SE**

- The Little League experience starts with connecting with young families. Children as young as four can play Tee Ball, and parents are strongly encouraged to get actively involved with their children.

## City of Williams Recreation Department and Skate Park

300 W. Railroad Ave., Williams, AZ 86046

[www.williamsaz.gov](http://www.williamsaz.gov)

Rose Newbold 928-635-1496

### SC, TN, SE

#### Call for Hours

- Rec Center: The "Youth Center" provides hours of fun and entertainment for our local youth. Billiards, ping pong, movies, air hockey, basketball, crafts and popcorn make the center the place to be.
- Skate Park: The "Shed" is Northern Arizona's only indoor skate park. The facility was designed and renovated by Williams' youth. It is supervised at all times and is free of charge. All participants are required to wear full safety gear (helmet, elbow/knee pads and wrist guards). An adult parent or guardian must sign a release of liability for all participants.

## PLACES OF WORSHIP

### Calvary Chapel Williams SC, TN

106 S. Ninth St., Ste. E, Williams, AZ 86046

[www.calvarychapelwilliams.org](http://www.calvarychapelwilliams.org)

Pastor Dave Remender 928-202-1378

Sunday: 10am Service

### Canyon Chapel Foursquare Church SC, TN

720 W. Sheridan Ave., Williams, AZ 86046

[www.canyonchapelwilliams.org](http://www.canyonchapelwilliams.org)

Pastors Ken & Lori Edes 928-635-4688

Sunday: 10am Wednesday: Bible Study 7pm

### Church of Christ SC, TN

Corner of 1<sup>st</sup> St. & Burbank, Williams, AZ 86046

928-635-2493  
Sunday: 10am Bible Study 11am Service

### The Church of Jesus Christ of Latter Day Saints SC, TN

1111 Stockman Rd., Williams, AZ 86046

[www.lds.org](http://www.lds.org)

Bishop Jackson 928-635-2778  
Sunday: 10am Sacrament Meeting

### Community United Methodist Church SC, TN

127 W. Sherman Ave., Williams, AZ 86046

[www.communityumc-williamsaz.org](http://www.communityumc-williamsaz.org)

Pastor Billy Martin 928-635-2511  
Sunday: 8:45am Bible Study 10am Service

### Family Harvest Church SC, TN

220 S. 7<sup>th</sup> St., Williams, AZ 86046

[www.familyharvestwilliams.com](http://www.familyharvestwilliams.com)

Pastor Tim Milner- Use chat feature on website  
Sunday: 10:30am and 6pm

### First Assembly of God SC, TN

100 N. Pinecrest, Williams, AZ 86046

928-635-8911  
Sunday: 10am

### First Baptist Church SC, TN

629 W. Grant Ave., Williams, AZ 86046

[www.fbcwilliams.com](http://www.fbcwilliams.com)

Pastor Joseph Oswald 928-635-4692  
Sunday: 10:45am

### Galilee Baptist Church SC, TN

604 S. 5<sup>th</sup> St., Williams, AZ 86046

Pastor Terrance Hatcher 928-635-2254  
Sunday: 9:30am and 11:00am

### Holiness Congregation Church SC, TN

636 S. 7<sup>th</sup> St., Williams, AZ 86046

(Williams High School Annex)

[www.holinesscongregation.com](http://www.holinesscongregation.com)

Cosette Riggs 928-635-0395  
Sunday: 10am

**St. John's Episcopal / Lutheran Church SC, TN**

202 W. Grant, Williams, AZ 86046

[www.stjohnswilliamsaz.org](http://www.stjohnswilliamsaz.org)

Pastor Mary Piotrowski 928-635-2781

Sunday: 9:15am Bible Study, 10:30am Service

**St. Joseph Catholic Church SC, TN**

900 W. Grant Ave., Williams, AZ 86046

[www.ssjaf.webconnect.com](http://www.ssjaf.webconnect.com)

Father John Ehrich 928-635-2430

Saturday: 5pm Vigil Mass

Sunday: 8am Mass

## COUNSELING

**Child & Family Support Services**

1515 E. Cedar Ave. Ste. D2, Flagstaff, AZ 86004

**PR, PCD, TN, SE**

Call for Appointment

[www.cfss.com](http://www.cfss.com)

928-774-0775

- A comprehensive children's service provider specializing in children and adolescents with emotional, behavioral, relational, and/or developmental challenges. They work with the child, parents and others to support the child through this process. AHCCCS/Medicaid patients only.

**The Guidance Center**

220 W. Grant Ave., Williams, AZ 86046

**PR, PCD, TN, SE**

Monday – Friday 8am – 5pm

[www.tgcaz.org](http://www.tgcaz.org)

928-635-4272

877-756-4090 **24-hr crisis line**

- The Guidance Center is a not-for-profit community mental health center that offers a full continuum of mental health and substance abuse programs and services to the greater Flagstaff, Williams and surrounding communities. They offer behavioral health counselling to individuals, families, and groups. We specialize in depressive disorders, anxiety disorders, serious mental illness, substance abuse, trauma, and childhood behavioral issues. The Center also offers psychiatric hospital services, residential substance abuse services, primary health care services through our Integration Clinic, and crisis services which are available 24 hours a day, 7 days a week. Services provided by The Guidance Center are recovery-oriented and trauma-informed across our entire system of consumer care.

## FOOD AND CLOTHING

**Bountiful Baskets**

**SC**

Check website for current delivery location and time.

[www.bountifulbaskets.org](http://www.bountifulbaskets.org)

- Bountiful Baskets is a fruit and vegetable buying co-op in which participants pool their money to get the best quality produce at a wholesale price. For a \$15 contribution participants get a variety of produce which changes each week – with the option of upgrading to organic for \$10 more.

**Camp Civitan Thrift Store**

129 W. Route 66, Williams, AZ 86046

**TN**

Call for Store Hours

[www.campcivitan.org](http://www.campcivitan.org)

928-635-1144

- The thrift store provides low cost clothing and household items to the community of Williams. We also work with the community and help families with basic needs with referrals from the schools and churches of Williams.

**Coconino County Community Services**

850 W. Grant Ave., Williams, AZ 86046

**PR, SC, TN**

Monday – Friday at Noon

[www.coconino.az.gov](http://www.coconino.az.gov)

928-679-7485

- Reduced and free lunches. Surplus foods are dropped off at various times as available.

**Commodity Senior Food Box**

928-221-8203

125 S. 3<sup>rd</sup> St., Williams, AZ 86046**TN**1<sup>st</sup> Thursday of the Month 10am-12pm

- Call for information about what to bring to qualify for free food boxes

**WIC (Women, Infants, & Children)**

850 W. Grant Ave., Williams, AZ 86046

928-679-7250

**PR, SC, PCD, TN**

Wednesdays by Appointment

- WIC provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk. WIC is a short-term program; an eligible individual usually receives WIC benefits from 6 months to a year, at which time she/he must reapply.

**Williams Food Pantry & More**[williamsfoodpantry@gmail.com](mailto:williamsfoodpantry@gmail.com)123 S. 3<sup>rd</sup> St., Williams, AZ 86046

928-255-9277

**TN**

Saturdays from 10am-4pm

- Food boxes are given out on Saturdays. Emergency food boxes are available if food supplies are adequate – must show proof of eligibility.

**Williams Senior Center Thrift Store**

850 W. Grant Ave., Williams, AZ 86046

**PR, TN**

Monday – Friday 9am – 2pm

- Clothing and other household items are available

## GENERAL

**American Legion Cordova Post 13**

425 W. Grant Ave., Williams, AZ 86046

928-635-4447

**SC, TN**

Daily 3pm-?????

- Military Family Support network assists active duty families with daily chores and problems that sometimes arise around the house.

**City of Williams Public Library & Job Service**113 S. 1<sup>st</sup> St., Williams, AZ 86046

928-635-2263

**SC, TN**

Tuesday – Friday 9am – 5pm

Saturday 9am – 1pm

- Job Service and unemployment information including: orientation to the One-Stop system, job search referrals, job search workshops, resume-application preparation assistance, internet job search exploration, labor market information, veteran employment assistance, job service registration, unemployment insurance claims filings, EEOC/Wage claims complaints, re-employment services.

**City of Williams Water Department**[www.williamsaz.gov](http://www.williamsaz.gov)113 S. 1<sup>st</sup> St., Williams, AZ 86046

928-635-4451

**TN**

- Water and sewage services. You can also pay residential and commercial APS bills here.

**Coconino County Community Services**

850 W. Grant Ave., Williams, AZ 86046

928-679-7485

**TN**

- Medical shuttle to Flagstaff once a week for seniors only (60 and over). Call for shuttle times, days, and other specifics

**Kiwanis Club****SC**[www.kiwanis.org](http://www.kiwanis.org)

Rodger Ely 928-380-6027

Meetings: Wild West Junction – Wednesdays at Noon

- International service club dedicated to bettering communities and providing outreach services to children and families across the nation.

**NACOG (Northern Arizona Council of Government)**

Williams Senior Center – 850 W. Grant, Williams, AZ 86046

Nancy Coleman 928-775-9993 x3

**TN**

Thursdays 9am-3pm

- Financial assistance for current and past due electric, gas or propane bills. Based on income eligibility. Please call for a list of required documents need for the intake appointment.

**Unisource Energy Services Natural Gas****TN**[www.uesaz.com](http://www.uesaz.com)

877-837-4968

- UniSource Energy Services (UES) provides safe, reliable energy to more than 243,000 customers across Arizona. Our natural gas service reaches about 150,000 customers in northern and southern Arizona, while our electric service reaches more than 93,000 customers.

**Veterans of Foreign Wars Post 12128**

117 W. Route 66, Ste 160, Williams, AZ 86046

928-225-0930

**SC**

- To assist veterans in the Williams Area

**Veterans of Foreign Wars Post 12128 Auxiliary**

117 W. Route 66, Ste 160, Williams, AZ 86046

928-606-9001

**SC**

- Assisting Veterans and their Families in our Community.

**Williams Alliance for the Arts**

117 W. Route 66 Ste. 190, Williams, AZ 86046

[williamsallianceforthearts@gmail.com](mailto:williamsallianceforthearts@gmail.com)

Kris Williams 928-351-7665

**SC**

- Second Saturday Art Walks, FREE/Low Cost Art Workshops for Youth and Adults, and much more.

**Williams Lions Club**

PO Box 277, Williams, AZ 86046

George Watt 480-510-9420

**SC, TN**

Meetings: Wild West Junction – Tuesdays at noon

- Provides eye exams, eye glasses, and hearing assistance – services approved by application or referred by school nurse – fees based on economic need.

**Williams Rotary International**[www.rotary.org](http://www.rotary.org)

Kris Williams 928-310-6287

**SC, TN**

Meetings: Wild West Junction – Thursdays at noon

- Rotary has provided college scholarships to dozens of Williams High School Seniors and supports many other community projects. The Rotary sponsors a leadership program for students called “RYLA” and helps fund community organizations that serve the needs of the Williams are. Rotary International programs foster understanding around the world.

# HEALTH SERVICES

**Coconino County HIV Case Management**

2625 N. King St., Flagstaff, AZ 86004

[www.coconino.az.gov](http://www.coconino.az.gov)

928-679-7222



**PR, TN**

By Appointment

- Confidential HIV case management services are provided through Coconino County Health Department. Services include financial assistance with medical/dental care and medications, referrals to housing assistance, counseling services and support groups. Prospective clients must be HIV positive and fall below 300% of the Federal Poverty Guideline.

**Coconino County Tobacco Use Prevention Project**

[www.coconino.az.gov](http://www.coconino.az.gov)

2625 N. King St., Flagstaff, AZ 86004

928-679-7222

**PR, TN**

By Appointment

- Services intended to educate community members of the importance of reducing tobacco use in Williams, preventing future tobacco use, and reducing exposure to secondhand smoke. These services include: free quit tobacco groups, referrals to the Arizona Smokers Helpline, presentations and self-help materials for schools, workplaces, and other groups; and free health care provider trainings and free CEU/CMEs.

**Flagstaff Medical Center**

[www.nahealth.com](http://www.nahealth.com)

1200 N. Beaver St., Flagstaff, AZ 86001

928-779-3366

**TN**

- Fully accredited hospital, we provide key services to Northern Arizona residents and visitors, including a regional trauma center; open-heart surgery; high-tech imaging; a cancer center; surgical services; orthopedic services; women, infants' and children's services and more.

**Hope Crisis Pregnancy Center**

224 S. Kendrick St., Flagstaff, AZ 86001

928-774-8302

**SC, TN**

Call for Hours

- FREE Baby and Maternity clothes closet. FREE services available include: free and confidential pregnancy tests, limited STD testing, parenting support, baby furniture and referrals to other agencies.

**North Country Healthcare - Williams Clinic**

[www.northcountryhealthcare.org](http://www.northcountryhealthcare.org)

301 S. 7<sup>th</sup> St., Williams, AZ 86046

928-635-4441

**PR, PCD, TN, SE**

Monday – Friday 8am-5pm

Urgent Care: 8am-8pm Everyday

- North Country HealthCare provides comprehensive primary care services. By choosing North Country as your medical home you will receive top notch medical care. We provide accessible, affordable, comprehensive, quality primary healthcare in an atmosphere of respect, dignity, and cultural sensitivity. The health and well-being of patients and community alike are promoted through direct services, training/education, outreach, and advocacy.

**Timberline Dental**

[www.timberlinedentist.com](http://www.timberlinedentist.com)

401 W. Railroad Ave., Williams, AZ 86046

928-856-2100

**TN**

- Timberline Dental offers high quality dental care for your healthy smile in Northern Arizona. Most insurances accepted and new patients/walk-ins always welcome.

## **HELP-LINES/EMERGENCY SUPPORT**

**Alcoholics Anonymous**

Walker Hall, 2<sup>nd</sup> St. & Grant Ave., Williams, AZ 86046

928-779-3569 **Area AA Hotline**

**SC, TN**

Monday, Friday & Saturday 7:30pm

- Alcoholics Anonymous is an international fellowship of men and women who have had a drinking problem. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his/her drinking problem.

**Arizona State Government Child Abuse Hotline**[www.azdcs.gov](http://www.azdcs.gov)

888-SOS-CHILD/888-767-2445

**TN**

24 hours a day

- A report of suspected child abuse, neglect, exploitation or abandonment is a responsible attempt to protect a child. Arizona law requires certain persons who suspect that a child has received non-accidental injury or has been neglected to report their concerns to DCS or local law enforcement (ARS §13-3620.A). YOU may be a child's only advocate at the time you report the possibility of abuse or neglect. Children often tell a person with whom they feel safe about abuse or neglect. If a child tells you of such experiences, act to protect that child by calling the toll free Arizona Child Abuse Hotline at 1-888-SOS-CHILD (1-888-767-2445).

**Birth to Five Helpline**2850 N. 24<sup>th</sup> St., Phoenix, AZ 86046[www.birthtofivehelpline.org](http://www.birthtofivehelpline.org)

877-705-KIDS/877-705-5437

**PR, PCD, TN, SE**

- Free service to answer any questions you may have about child development and trials with raising children.

**City of Williams Fire Department**

515 E Rodeo Rd., Williams, AZ 86046

EMERGENCY 911

Non-Emergency 928-635-4451

**TN**

24 hours a day

- Serves and protects the citizens of Williams from all disasters, natural and man-made. Respond to all calls at all hours of the day and night with the highest professional level of service.

**City of Williams Police Department**

501 W. Route 66, Williams, AZ 86046

EMERGENCY 911

Non-Emergency 928-635-4461

**TN**

24 hours a day

- The officers of the Williams Police Department pride themselves in serving the City, and are committed to improving the quality of life within the City of Williams. It is our mission and our goal to create a safe environment for our residents and visitors. It is our hope that this site will make our department more accessible to the community by making them aware of available services and department activities within our community.

**Coconino County Sherriff**

700 W. Railroad Ave., Williams, AZ 86046

EMERGENCY 911

Non-Emergency 928-635-4487

**TN**

24 hours a day

- The Coconino County Sheriff Williams Patrol District is responsible for providing patrol functions for the western portion of Coconino County, including the unincorporated areas around Williams and the Town of Tusayan. The Williams Substation Office is co-located with the Williams Justice Court in the City of Williams.

**Arizona Department of Public Safety****State Troopers**

1100 W Kaibab Ln., Flagstaff, AZ 86001

EMERGENCY 911

Non-Emergency 928-773-3700

**TN**

24 hours a day

- State level law enforcement agency that responds to and investigates all crimes not limited to those committed on the highway. Assists other law enforcement agencies upon request.

**Life Line Ambulance**

412 N. Grand Canyon Blvd., Williams, AZ 86046

EMERGENCY 911

Non-Emergency 928-635-2233

**TN**

24 hours a day

- Life Line Ambulance Service, Inc. is the largest private ambulance service provider in Northern Arizona. Our service area, which we cover with emergency and non-emergency ambulance service, spreads over 9,000 square miles. We are in large and small rural communities in Yavapai, Coconino and Maricopa Counties.

## Narcotics Anonymous

<https://www.na.org/meetingsearch/>

Meeting: Various Meetings available in Flagstaff

### SC, TN

- Narcotics Anonymous offers recovery to addicts around the world. We focus on the disease of addiction rather than any particular drug. Our message is broad enough to attract addicts from any social class or nationality. When new members come to meetings, our sole interest is in their desire for freedom from active addiction and how we can be of help. Local meeting info, literature, crisis line and 12-step program info and support. Teen and young adult meetings as well.

## Northland Family Help Center Women's Shelter

2532 N. 4<sup>th</sup> St. Ste. 506, Flagstaff, AZ 86001

[www.northlandfamily.org](http://www.northlandfamily.org)

928-527-1900 **24-hour Crisis Line**

### SC, TN

Call to Confirm Hours

- NFHC's mission is to reduce the incident of all forms of family and relationship violence and to promote the development of healthy families and individuals in northern Arizona. NFHC is committed to providing a safe shelter, counseling, advocacy, community education and referrals for individuals and families affected by violence and abuse. NFHC provides a women's shelter and children's shelter.

## Victim Witness Services

201 E. Birch Ave. #4, Flagstaff, AZ 86001

[www.vwscoconino.org](http://www.vwscoconino.org)

928-779-6163

### TN

Call to Confirm Hours

- Services help both victims and witnesses and survivors recover from the initial trauma of a crime and crisis and the difficulties and confusion involved in the criminal or juvenile justice process through effective response and community outreach.

## Williams Alliance

700 W. Railroad Ave., Williams, AZ 86046

[www.williamsalliance.org](http://www.williamsalliance.org)

Candice Koenker 928-714-6493

### SC, TN

- A community prevention coalition – any community member who is interested in prevention of alcohol and drug abuse among youth and adults may join. The meeting is usually on the first Tuesday of the month at the Williams Justice Court from 11:30-12:30pm. The alliance has three active standing committees and workgroups that plan activities for youth, focus on policy change, and encourage strategies that reduce underage drinking.

# HOUSING AND SHELTER

## Coconino County Community Services

850 W. Grant Ave., Williams, AZ 86046

[www.coconino.az.gov](http://www.coconino.az.gov)

928-679-7485

### TN

Thursdays 9 am-2:30 pm

- One time per year assistance with: Utilities (water), deposits, propane, rent (no deposits), mortgage payments, TANF-families and rent, electricity, and wood. They also assist with Case Management. Must call for eligibility, U.S. or permanent residency.

## City of Williams Housing Authority

620 W. Sheridan, Williams, AZ 86046

[debbfuller@aol.com](mailto:debbfuller@aol.com)

Debbie Fuller 928-635-4717

### TN

By Appointment

- Conventional low-income housing; section 8 housing. Current housing wait list can be from 1-3 years. Participants must meet income limits and consist of the elderly, disabled, or families. There is a free application and subsidized rents are dependent on income.

**Catholic Charities**2101 N.4<sup>th</sup> St., Flagstaff, AZ 86004[www.catholiccharitiesaz.org](http://www.catholiccharitiesaz.org)

928-774-9125

**TN**

- Focus on homeless outreach, adoption, financial education, foster care, unexpected pregnancy counseling, veteran's services and more.

**Habitat for Humanity**

PO Box 814, Williams, AZ 86046

701-361-2324

**TN, SC**

- Building quality homes for low-income families. Volunteers are always welcome to assist with new builds and A Brush with Kindness rehab projects.

**Hope Cottage**

2211 E. Johnson Ave., Flagstaff, AZ 86004

[www.srm-hc.org](http://www.srm-hc.org)928-527-1900 **24-hour crisis line****TN**

928-774-9270

- Shelter for female transients and their children

**Salvation Army**

507 N. Humphreys St., Flagstaff, AZ 86001

928-774-1403

**TN**

By Appointment

- Provides help with delinquent rents and/or utilities (no deposits). Other emergencies can be address on a case by case basis.

**St. Vincent de Paul**

928-525-4537

**TN**

Call for Hours

- Provides a number of greatly needed services to needy families and individuals in our community, including the very basics for human dignity such as food, shelter, and clothing. Additional help with utility bills, rent, transportation, medical expenses, and even emotional and spiritual support transforms the lives of many.

**Sunshine Rescue Mission**

124 S. San Francisco St., Flagstaff, AZ 86001

[www.srm-hc.org](http://www.srm-hc.org)

928-774-3512

**TN**

Call for Hours

- Shelter and meals for homeless men, women, and children.

**AZ Department of Environmental Quality – Sustainability Programs Unit**

1110 W. Washington St., Phoenix, AZ 85007

[www.azdeq.gov](http://www.azdeq.gov)

602-771-2296 or 5613

**TN**

- Grants available to assist in the removal of asbestos and lead-based paint from homes. Also, provide education on proper clean-up methods and recycling of hazardous home materials.

# LEGAL

**DNA People's Legal Services**

2323 E. Greenlaw Lane, Ste 1, Flagstaff, AZ 86004

928-774-0653

**TN**

By Appointment

- Free legal consultations on a case by case basis on a wide variety of legal matters. Call for an appointment.

## State Bar of Arizona

4201 N. 24<sup>th</sup> St., Ste. 100, Phoenix, AZ 85016-6266

866-637-5341

**TN**

Call for Reduced Cost Legal Services

- Resource for people looking for free or reduced cost legal services.

# PETS/ANIMAL CARE

## Coconino Humane Association

3501 E. Butler Ave., Flagstaff, AZ 86004

[www.coconinohumane.org](http://www.coconinohumane.org)

928-526-1076

- Investigate cruelty and take appropriate action, to disseminate information of humane treatment of animals and wherever possible to foster humane education throughout the Northern Arizona area.

## Save Meant to Rescue (SMTR)

2002 N. Airport Rd., Williams, AZ 86046

Robyn Smith-Eckel 928-635-4726

- Goal is to build and provide a local holding facility to keep dogs here rather than have them transported to Flagstaff Humane Society with the hopes of finding them a local forever home. Donations and volunteers gladly accepted towards meeting this goal.

## Williams Veterinary Clinic

122 S. 3<sup>rd</sup> St., Williams, AZ 86046

928-635-5392

Monday – Friday 8am-5pm

- Full service vet (dogs and cats) with lab and x-ray offered and some minor surgeries, also carries a variety of pet foods.

# RECREATION

## Williams Aquatic Center

300 W. Railroad Ave., Williams, AZ 86046

[www.williamsaz.gov](http://www.williamsaz.gov)

928-635-3005 or 928-635-1496

**SC, TN, SE**

Call for Seasonal Hours

- Instructed swim lessons, instructed aerobics, the pool offers a guarded climate for swimmers during various public, senior and adult, and lap swimming times. Instructors and lifeguards take part in various safety related functions.

## City of Williams Recreation Department and Skate Park

300 W. Railroad Ave., Williams, AZ 86046

[www.williamsaz.gov](http://www.williamsaz.gov)

Rose Newbold 928-635-1496

**SC, TN, SE**

Call for Hours

- Rec Center: The “Youth Center” provides hours of fun and entertainment for our local youth. Billiards, ping pong, movies, air hockey, basketball, crafts and popcorn make the center the place to be.
- Skate Park: The “Shed” is Northern Arizona’s only indoor skate park. The facility was designed and renovated by William’s youth. It is supervised at all times and is free of charge. All participants are required to wear full safety gear (helmet, elbow/knee pads and wrist guards). An adult parent of guardian must sign a release of liability for all participants.

# SCHOOLS

## Heritage Elementary School

790 E. Rodeo Rd., Williams, AZ 86046

**SC, PCD, TN, SE**

[www.hesarizona.org/williams-charter-school](http://www.hesarizona.org/williams-charter-school)

928-635-3998

- Grades K-6, Spalding phonics reading instruction, firm classroom management, full uniform, small classroom student-to-teacher ratio, reading and spelling in kindergarten, and computer education.

## Williams Unified School District

636 S. 7<sup>th</sup> St., Williams, AZ 86046

**SC, PCD, TN, SE**

[www.wusd2.org](http://www.wusd2.org)

928-635-4473

- Williams Unified School District is located in the small community of Williams, AZ. The District consists of two schools - Williams Elementary-School and Williams High School.

# SPECIAL NEEDS

## Civitan Foundation Inc. / Camp Civitan

PO Box 457, Williams, AZ 86046

**SC, TN, SE**

[www.campcivitan.org](http://www.campcivitan.org)

Rob Adams 602-953-2944

- The Civitan Foundation Inc. is a non-profit organization providing services to individuals with developmental disabilities since 1968. Our programs include: Camp Civitan, a residential camp in Williams, AZ serving campers from all over the state both summer and winter weekends. HCBS, home and community based services we are a qualified vendor with DDD/DES to provide respite, habilitation, attended care and DTS programs. We have outreach and educational services to families, respite and recreation programs for children and adults. We also partner with other groups to utilize the camp facilities.

## Local American Veterans

**SC, TN**

Call for availability of resources

Roger Ely 928-380-6027

- Information regarding various different veteran outreach services

## Social Security Administration

2715 S. Woodlands Village Blvd., Flagstaff, AZ 86011

**TN**

[www.ssa.gov](http://www.ssa.gov)

800-772-1213

- Retirement benefits, survivor and disability benefits, Medicare and supplemental security income (SSI) benefits.

# TRANSPORTATION SERVICES

## Two Thumbs Up Transportation

**TN**

Call for reservations & prices

928-255-9060

- Professional, dependable, clean transportation car service to assist in getting to and from where ever you need to go! Two Thumbs Up Transportation provides prompt reliable car services to airports and train stations and around town.



# Important Phone Numbers

This guide was compiled by volunteers from:



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