Information for Victims of the 1 October Incident

The Victims of Crime Program (VOCP) is available to assist anyone who was present at the festival during the shooting. Applications should be filed within one year of the date of the incident, or by October 1, 2018.

VOCP can assist victims and their families cope, and recover from the physical, emotional and financial impact of violent crime, by helping pay expenses related to the crime such as:

- Hospital and Ambulance Bills
- Mental Health Counseling
- Funeral and Burial Expenses
- Home Health Care

- Medical and Dental Treatment
- Wage or Income Loss
- Loss of Support for Dependents
- Medical Supplies

How can I apply?

Applications can be found online at voc.nv.gov, in our office at 2200 S Rancho Drive, Suite 210, or by calling our office at (702) 486-2740. Applications can also be obtained on the Vegas Strong Resiliency Center (VSRC) website at <u>https://vegasstrongrc.org</u> or from the VSRC, which is located at 1524 Pinto Lane in Las Vegas.

What if I have medical insurance?

VOCP will pay copays and deductibles for crime related medical expenses. We'll require the bill from the medical provider, the insurance Explanation of Benefits, and receipts for any payments made. Once we've received those documents, we'll issue payment directly to the provider.

Do I qualify for lost wage payments?

VOCP provides reimbursement for lost wages under certain circumstances. Those who haven't returned to work due to emotional reasons may qualify for a one-time payment of up to \$700. Those who cannot return to work due to physical reasons may qualify for extended lost wages for up to 52 weeks or until released to work by their treating physician. The amount of lost wage reimbursement available through VOCP is dependent upon the victim's earnings and program limits.

What information do my medical providers need?

VOCP is a payer of last resort (insurance or Medicaid must be used first). VOCP pays crime related medical bills, and we'll pay copays and deductibles for victims who have medical insurance. Documents required for payment include the itemized bill (HCFA 1500) from the medical provider, the insurance Explanation of Benefits, and receipts for any payments made. Once we've received those documents, we'll issue payment directly to the provider. Payment processing may take 30 – 60 days. Providers can register with VOCP and obtain information about a victim's application status at

http://voc.nv.gov/Portal/Vendor_Portal/. Important information for providers can be found at

http://voc.nv.gov/Providers/Coverage_limit_for_service_providers/ . Provider's questions can be answered by calling our contractor at (702) 433-3145. Treatment provided in California may be paid for by the California Victims Board (CalVCB). CalVCB can be reached at 1-800-777-9229.