

SOCIAL SECURITY ADMINISTRATION
Flagstaff Field Office
2715 S Woodlands Village Blvd, Flagstaff, AZ 86001

CAREER OPPORTUNITY FOR VETERANS

- POSITIONS AVAILABLE:** The Social Security Administration (SSA) is recruiting veterans for entry-level full-time **GS-4/5/6/7 Customer Service Representative** positions in Flagstaff, AZ.
- DUTIES:** Customer Service Representatives interview beneficiaries and the public to determine the nature of their problem; explain technical policies; gather facts; and resolve problems relating to Social Security programs.
- QUALIFICATION:**
- ▶ U.S. Citizenship
 - ▶ U.S. Veteran
 - ▶ Grade level will be determined by experience and/or education
- SALARY:**
- ▶ Salary range from \$29,356.00 - \$58,570.00 /year
- CAREER HIGHLIGHTS:**
- ▶ Formal and on-the-job training provided
 - ▶ Flexible work schedules
 - ▶ Paid holidays, sick and annual leave accruals
- TO APPLY:**
- ▶ Complete resume with a detailed description of your duties for each position; include dates of employment (mm/dd/yy-mm/dd/yy) and average hours worked per week (e.g., 20 hrs/week, 40 hrs/week)
 - ▶ Copies of transcripts (if applicable)
 - ▶ Submit your resume, transcripts, DD-214, and VA Letter (documenting Service Connected Disability- if applicable) to:
 - **Flagstaff Social Security**, 2715 S Woodlands Village Blvd, Flagstaff, AZ 86001, or
 - Email to az.fo.flagstaff@ssa.gov , or
 - Fax to 928-774-8260.



Securing today
and tomorrow